



தமிழ்நாடு ஆசிரியர் கல்வியியல் பல்கலைக்கழகம்

TAMILNADU TEACHERS EDUCATION UNIVERSITY

(Established under Tamil Nadu Act 33 of 2008)

Lady Willingdon College Campus, Kamarajar Salai, Chennai - 600 005.

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Official Communication No.TNTEU/R/UGC/Circular/2012/23 Date: 05.12.2012

Sub: UGC – Grievance - Representation should be sent to the UGC through the respective University/College along with their comments – Reg.

Ref: UGC Letter D.O.F.No.2-16/2002(PS), dated 26.11.2012 received from the Joint Secretary, University Grants Commission, New Delhi.

In the letter cited, the Joint Secretary, University Grants Commission, New Delhi has informed that the University Grants Commission has been mandated with the task of taking such steps as it may deem fit for the promotion and co-ordination of University Education and for the determination and maintenance of standards of teaching, examination and research in Universities. Section 12 of the UGC Act provides that it shall be the general duty of the Commission to take, in consultation with the Universities or other bodies concerned, all such steps as it may deem fit for the promotion and coordination of University education and for the determination and maintenance of the standards of teaching, examination and research in Universities. As such, the UGC has been performing its functions in consultations with the Universities.

At present, the Indian Higher Education system is witnessing an unprecedented growth. There are 615 Universities, 32,000 colleges, 9 lakh teachers and approximately 200 lakhs students studying in regular stream apart from lakhs of students enrolled in courses run under distance mode. In the recent past, it has been increasingly observed that the UGC is receiving lot of complaints/queries from individuals which includes students, teachers, non-teaching employees and unions. These complaints are about redressal of their personal grievances about Regulations/norms/guidelines pertaining to appointment/promotions and other academic matters apart from queries related to UGC M.Phil/Ph.D Regulations.

Keeping in view large number of queries/complaints/grievances received by UGC presently, which often become difficult for UGC to attend to on time, and he has requested to instruct/direct the students, teachers and employees and their unions not to approach the UGC directly. It would be appropriate if the University shall have a grievance redressal mechanism to deal with the individual grievances. The University should ensure that this mechanism is also established in the affiliating colleges. All possible options may be exhausted at the level of institutions/management/state to redress all such complaints/grievances before forwarding the same to UGC. In case, the University/College is not able to redress the grievance, the representation should be sent to the UGC through the respective University/College along with their

comments. In future, no letter/representation received directly from the individuals /associations to the UGC would be entertained.

The Managements of the Colleges of Education are requested to take note the above instructions and also display in the Notice Board, besides implementing.


REGISTRAR

To

✓ The Principals of all Colleges of Education,
Affiliated to Tamil Nadu Teachers Education University.

Copy to: Thiru.A.K.Dogra,
Joint Secretary,
University Grants Commission,
Bahadurshah Zafar Marg,
New Delhi-110 002.